

	Associate Word Processor	Clerical Associate I	Clerical Associate II	Clerical Associate III	Customer Information Representative I	Customer Information Representative II	Customer Information Representative III	Customer Service Representative I* (Office Aide I)	Customer Service Representative III (Office Aide III)	Customer Service Supervisor (Office Associate I)	Customer Service Supervisor (Office Associate II)	Customer Service Supervisor (Office Associate III)
Hiring Rate	\$37,251	\$27,446	\$30,580	\$33,875	\$34,827	\$47,792	\$62,763	\$27,535	\$30,678	\$33,983	\$35,251	\$37,017
Incumbent Minimum	\$42,839	\$31,563	\$35,167	\$38,956	\$37,557	\$51,537	\$67,683	\$31,665	\$35,280	\$39,080	\$40,539	\$42,570
Maximum	\$58,478	\$38,226	\$45,558	\$54,879	\$56,142	\$72,652	\$96,372	\$38,349	\$45,702	\$51,967	\$53,269	\$55,460
Recurring Increment Payment												
After 6 years	\$802	\$827	\$827	\$827					\$802	\$802	\$802	\$802
After 9 years	\$1,159	\$827	\$827	\$827	\$357	\$357	\$357		\$1,159	\$1,159	\$1,159	\$1,159
After 12 years	\$808	\$838	\$838	\$838					\$808	\$808	\$808	\$808
After 15 years	\$435	\$480	\$480	\$480					\$435	\$435	\$435	\$435
After 18 years	\$931	\$1,006	\$1,006	\$1,006					\$931	\$931	\$931	\$931
Service in Title												
After 5 years												
Supplemental Increment Payment												
Paid after every year between the 1st - 5th years								\$1,067				
15 Year Longevity	\$800	\$800	\$800	\$800					\$800	\$800	\$800	\$800
Sample salaries												
Hiring Rate	\$37,251	\$27,446	\$30,580	\$33,875	\$34,827	\$47,792	\$62,763	\$27,535	\$30,678	\$33,983	\$35,251	\$37,017
After 1 year								\$28,602				
After 2 years	\$42,839	\$31,563	\$35,167	\$38,956	\$37,557	\$51,537	\$67,683	\$31,665	\$35,280	\$39,080	\$40,539	\$42,570
After 3 years								\$32,732				
After 4 years								\$33,799				
After 6 years	\$43,641	\$32,390	\$35,994	\$39,783					\$36,082	\$39,882	\$41,341	\$43,372
After 9 years	\$44,800	\$33,217	\$36,821	\$40,610	\$37,914	\$51,894	\$68,040		\$37,241	\$41,041	\$42,500	\$44,531
After 12 years	\$45,608	\$34,055	\$37,659	\$41,448					\$38,049	\$41,849	\$43,308	\$45,339
After 15 years	\$46,843	\$34,535	\$38,139	\$41,928					\$39,284	\$43,084	\$44,543	\$46,574
After 18 years	\$47,774	\$36,341	\$39,945	\$43,734					\$40,215	\$44,015	\$45,474	\$47,505
* Office Aide I matures to Office Aide III after 5 years												
**Upon completion of 6 months of satisfactory service at Level I, appointed to Level II. After an additional year of satisfactory service, appointed to Level III.												

	Principal Administrative Associate I*	Principal Administrative Associate II*	Principal Administrative Associate III*	Stenographer/ Secretary I	Stenographer/ Secretary II	Stenographer/ Secretary III	Technical Support Aide I	Customer Service Specialist (Technical Support Aide II)	Customer Service Specialist (Technical Support Aide III)
Hiring Rate	\$44,142	\$49,390	\$54,638	\$28,457	\$31,439	\$33,875	\$30,678	\$33,983	\$37,371
Incumbent Minimum	\$50,763	\$56,798	\$62,834	\$32,725	\$36,155	\$38,956	\$35,280	\$39,080	\$42,977
Maximum	\$64,662	\$71,794	\$83,500	\$40,305	\$45,702	\$54,879	\$45,702	\$55,057	\$58,665
Recurring Increment Payment									
After 6 years	\$827	\$827	\$827		\$802	\$802		\$802	\$802
After 9 years	\$827	\$827	\$827	\$357	\$1,159	\$1,159		\$1,159	\$1,159
After 12 years	\$838	\$838	\$838		\$808	\$808		\$808	\$808
After 15 years	\$480	\$480	\$480		\$435	\$435		\$435	\$435
After 18 years	\$1,006	\$1,006	\$1,006		\$931	\$931		\$931	\$931
15 Year Longevity	\$800	\$800	\$800		\$800	\$800		\$800	\$800
Sample salaries									
Hiring Rate	\$44,142	\$49,390	\$54,638	\$28,457	\$31,439	\$33,875		\$33,983	\$37,371
After 2 years	\$50,763	\$56,798	\$62,834	\$32,725	\$36,155	\$38,956		\$39,080	\$42,977
After 6 years	\$51,590	\$57,625	\$63,661		\$36,957	\$39,758		\$39,882	\$43,779
After 9 years	\$52,417	\$58,452	\$64,488	\$33,082	\$38,116	\$40,917		\$41,041	\$44,938
After 12 years	\$53,255	\$59,290	\$65,326		\$38,924	\$41,725		\$41,849	\$45,746
After 15 years	\$53,735	\$59,770	\$65,806		\$40,159	\$42,960		\$43,084	\$46,981
After 18 years	\$54,741	\$60,776	\$66,812		\$41,090	\$43,891		\$44,015	\$47,912
*The Principal Administrative Associates will follow the Clerical Associate's longevities									
**Upon completion of 6 months of satisfactory service at Level I, appointed to Level II. After an additional year of satisfactory service, appointed to Level III.									